

# Konik

Isis Cortes

# Restaurant Concept (Project Idea)

## What will be your restaurant's name?

Konik ("to sell in Mayan")  
konik.com

## Describe the type of food or drink and the related options the restaurant will serve.

Traditional Mexican Food with vegetarian options

### Fixed Menu

- |  |   |
|--|---|
| <ul style="list-style-type: none"> <li>● Breakfast               <ul style="list-style-type: none"> <li>○ Molletes</li> <li>○ Chilaquiles</li> <li>○ Quesadillas</li> </ul> </li> <li>● Lunch               <ul style="list-style-type: none"> <li>○ Enchiladas verdes</li> <li>○ Tacos dorados</li> <li>○ Pozole</li> </ul> </li> <li>● Dinner               <ul style="list-style-type: none"> <li>○ Enfrijoladas</li> <li>○ Huaraches with chorizo</li> <li>○ Sopes with chicken</li> </ul> </li> </ul> | <h3>Vegetarian Menu</h3> <ul style="list-style-type: none"> <li>○ Oatmeal with fruits</li> <li>○ Soy milk and cereal</li> <li>○ Fruit salad</li> <li>○ Green Salad</li> <li>○ Tamales de Rajas</li> <li>○ Salad of the Day</li> <li>○ Veggie Burgers</li> <li>○ Protein Banana cookies</li> <li>○ Rice and beans</li> </ul> |
|--|---|

## Describe the country, city, and neighborhood where the restaurant and its customers will be located.

Ex-Hipodromo de Peralvillo, Mexico City (Urban)

*Delivery radius:* Peralvillo neighborhood

## Choose a main target audience that your restaurant is focusing on.

Catering to families during the coronavirus

## Estimate how much your restaurant's food will cost.

\$\$ - Affordable

## Write an elevator pitch for your restaurant.

We provide a fresh take on Mexican food for families. Our menu has a fixed menu and a vegetarian menu.

## Other Project Ideas

### Customizable desserts

- Aimed at millenials and senior citizens
- In Mexico city, Peralvillo
- \$\$\$ - Upscale
- "Sweet Tooth Cravings"
- Problem: It is only made by request with high quality ingredients.  
The clients might be few at the beggining when they try the products.

### Customizable children's food

- Aimed at young parents
- In Mexico city, Peralvillo
- \$\$ - Affordable
- "Din - Din" - the concept is making food that looks cute and it's healthy for children
- Problem: Don't know the audience too well. It would have to be tested by making along the way.

# Strategy

## Target Audience

The website will focus on the following target audiences:

### **Roles** (groups of people with similar goals)

- Office assistant (placing the order)
- Executive (decision maker, to be convinced)
- Business Owner (decision maker placing the order directly)

### **Demographics** (gender, age, education, occupation, marital status, income, location)

- Gender - Somewhat more women than men
- Education - College Education or higher
- Occupations - Office managers/secretaries, administrators, small business owners
- Age - Early 30s to 65
- Location - Peralvillo, Mexico City

### **Psychographics** (personality, values, attitudes, interests, lifestyles)

- Personality & Attitudes:
  - Professional
  - Classy
  - Attention to detail
- Values:
  - Moderately conservative
  - Safety
  - Team building
- Lifestyles:
  - Family
  - Take vacations
  - Loves to play soccer

# Strategy

## User Personas



Fernanda Martinez (26) - Accountant

- Accountant for Mattel
- Loves traveling on the weekends to nearby towns
- "My family means the world"
- Enjoys wine tasting and painting with coworkers
- Married with two kids
- Income: 14,000 pesos a month

### Goals:

To have free time so she can plan future family holidays and binge watch Netflix series

### Frustrations:

Her husband doesn't cook so she struggles between work and cooking for the family

Location: Peralvillo, CDMX

### Narrative

Fernanda comes from a middle class working family. She studied university at UNAM and graduated with honors.

She met her husband at university and decided to have children after working for a year at Mattel.

She loves to spend time with her family but also loves to do yoga and spend time on her own.



Eloisa Flores (33) - Chemist

- Chemist for Unilever
- Loves vegetarian food and fitness
- "Animals are innocent and I love them"
- Enjoys playing with her four pugs
- In an open relationship
- Income: 20,000 pesos a month

### Goals:

To buy a big house so her dogs can play around in the garden

### Frustrations:

Her dad cheated on her mom so she doesn't trust men

Location: Peralvillo, CDMX

### Narrative

Eloisa studied at Tec de Monterrey, Monterrey and moved to Mexico city to work.

She is a very ambitious woman who doesn't want to have children, and enjoys staying fit and healthy.

She is in an open relationship with a coworker from a job she used to have and she is very happy with her life.

# Strategy

## User Personas



### Eduardo Chavez (21) - Journalist

- Journalist student / Part -time working in a newspaper
- Loves photography and attending music festivals
- "No time to cook, more time to socialize"
- Plays play station 4 every night
- Single
- Income: 8,000 pesos a month

#### Goals:

To attend all the music festivals in Mexico City

#### Narrative

Eduardo grew up with her sister and her single mom.

Eduardo started working at a young age because of the lack of income in his household.

#### Frustrations:

His dad died of cancer

He is studying at Unitec, and his dream is to attend music festivals because it helps him release the stress that he lives in his house.

Location: Peralvillo, CDMX



### Jose Luis (57) - Real State Agent

- Real State Agent for Century 21
- Married for 30 years. Grandfather
- Has difficulty with internet. Prefers phone calls.
- "Living one day at a time"
- Prefers to buy food rather than cooking so his wife can rest
- Income: 25,000 pesos a month

#### Goals:

To retire in three years and live close to the sea

#### Narrative

Jose Luis has worked hard all his life to earn a living.

His wife has always supported him and his work career. But lately she is been sick and he wants to be there for her.

#### Frustrations:

To not be able to enjoy his youth so much because he had so many responsibilities

He is well traveled and very caring. He doesn't mind giving extra tips to waiters in restaurants because he respects their job.

Location: Peralvillo, CDMX

Graduate from UNAM.

# Strategy

## User Needs

The website needs to enable the user to:

- Find out if the restaurant delivers to their area
- Order online
- Customize the fixed menu / vegetarian menu
- Estimate the price of requests
- Contact someone with questions or issues with an order
- Browse the menu and see the gallery of images of the products

## Client Needs

The website enables the client to:

- To sell food online that will be delivered
- Provide a system for order customization
- Appear professional and sophisticated
- Communicate trust
- Communicate kindness

# Outline of Scope

## Content Requirements

Content (text, images, video) that the user will need.

*"The user will be looking for..."*

- Food Menu
  - Breakfast
  - Lunch
  - Dinner
  - Desserts
- Gallery of images of how food looks
- Text that stresses that deliveries are only for Peralvillo area
- About us
- Contact (phone number + open and closing times)
- Request format for birthday catering events
- FAQ - most asked questions
  - Do you accept credit cards/ or cash?
  - Do you a charge for delivery?
  - Can I pick up the order?
  - Do you have any discounts?
  - How big are the dishes you serve?
  - What precautions are you taking due to COVID-19?

## Functionality Requirements

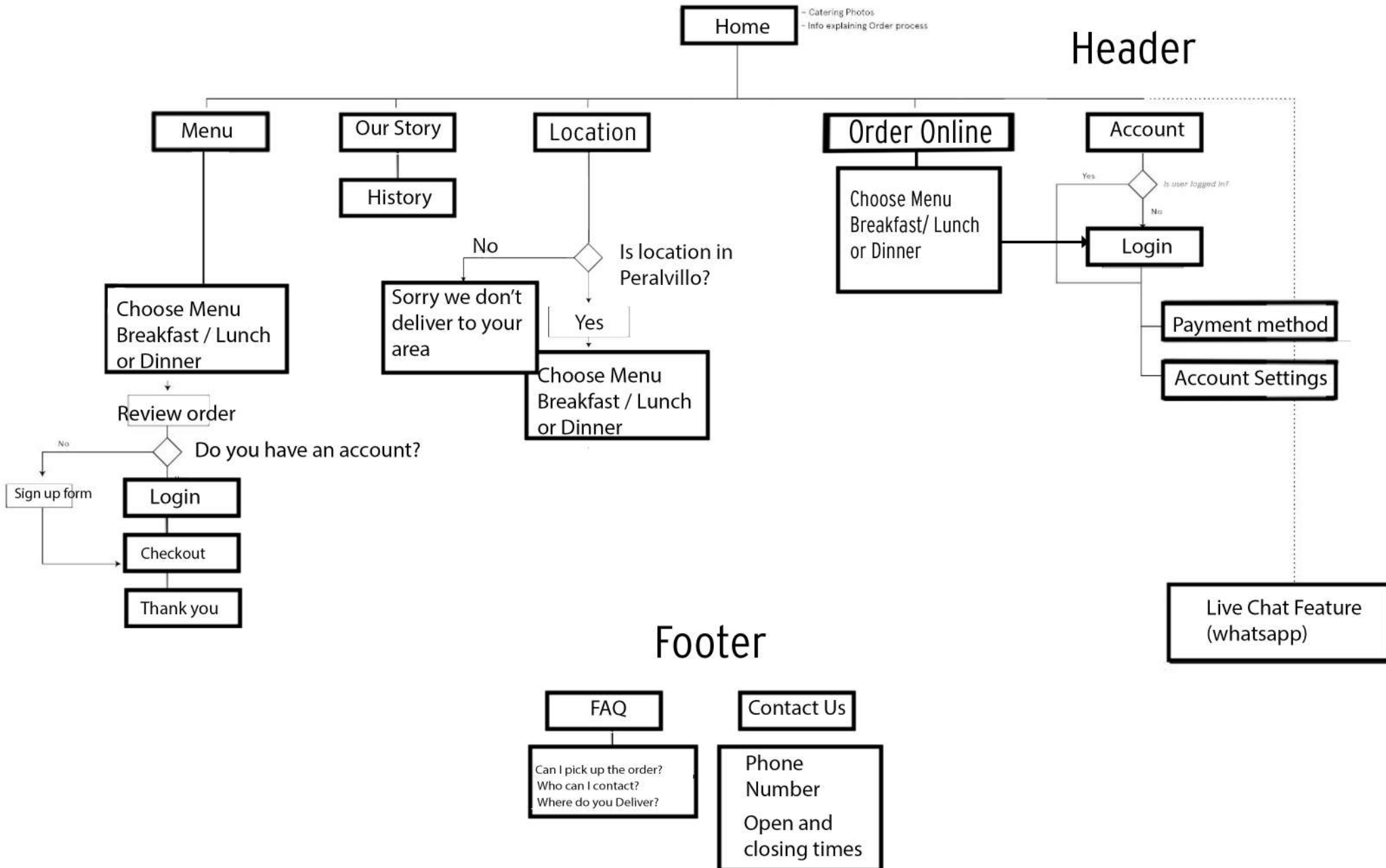
Systems that will allow the user accomplish tasks.

*"The user will be able to..."*

- Get help via whatsapp
- Customize the catering order
  - Indicate date/time of delivery
  - Indicate the amount of people
  - Pick options for salads/main courses/drinks and indicate the ratio of how much of each option to order
- Place order
  - Contact information
  - Delivery information
  - Make payment
  - Get order confirmation
- Make changes/cancel catering service after order has been placed
- Create an account
  - view current/past orders
- Log in



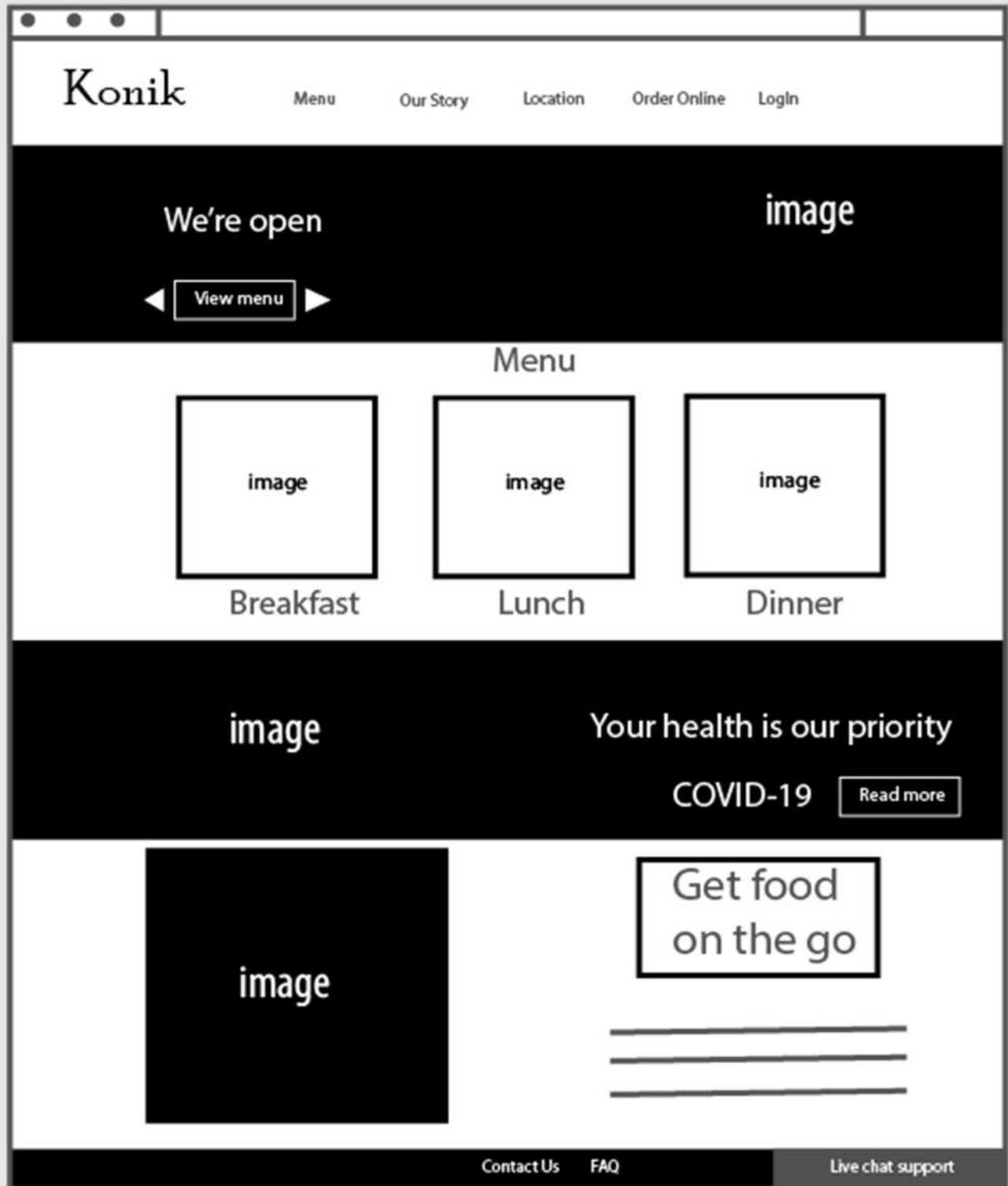
# Sitemap



# Wireframes

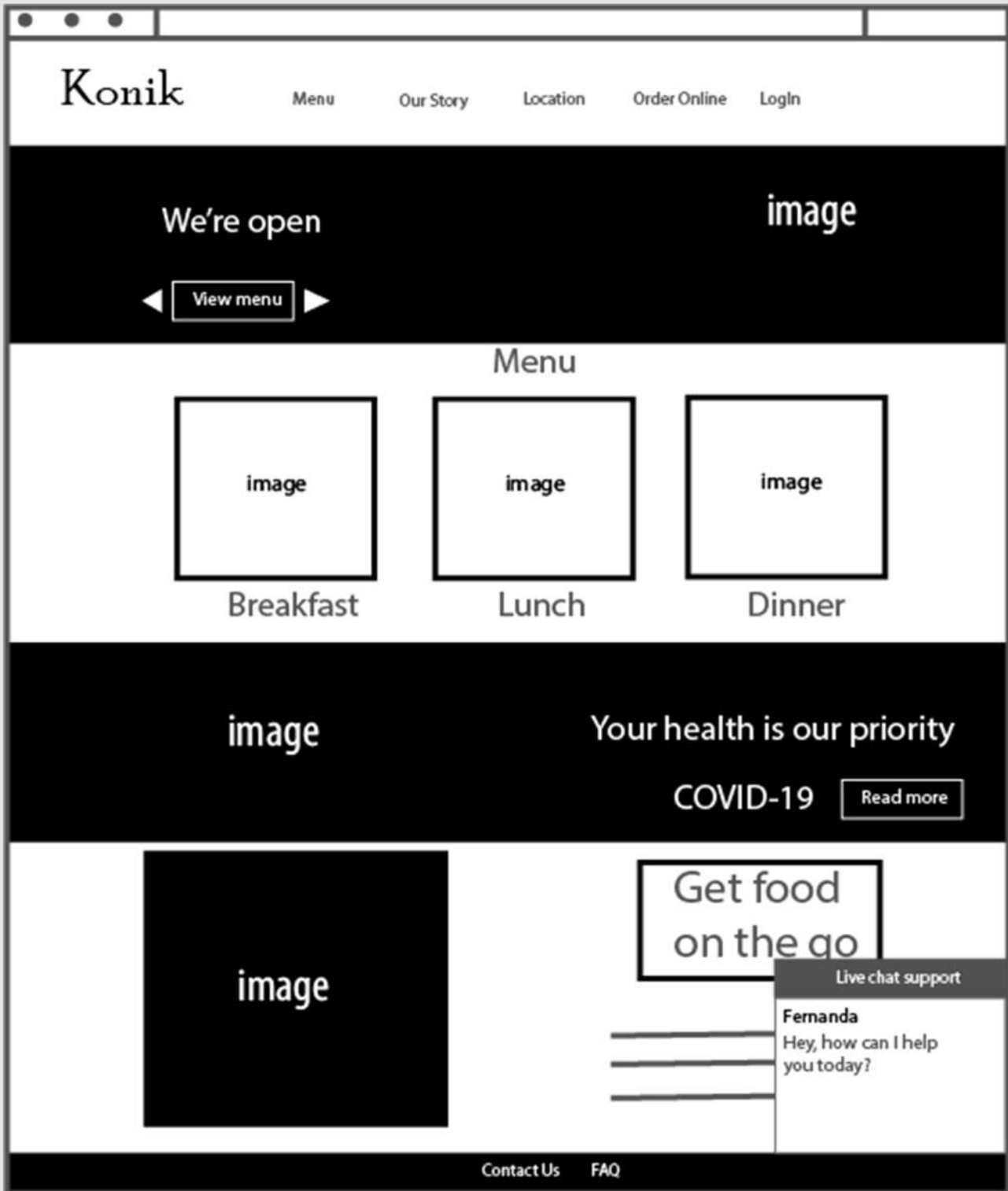
# Home Page Wireframe

Desktop Layout



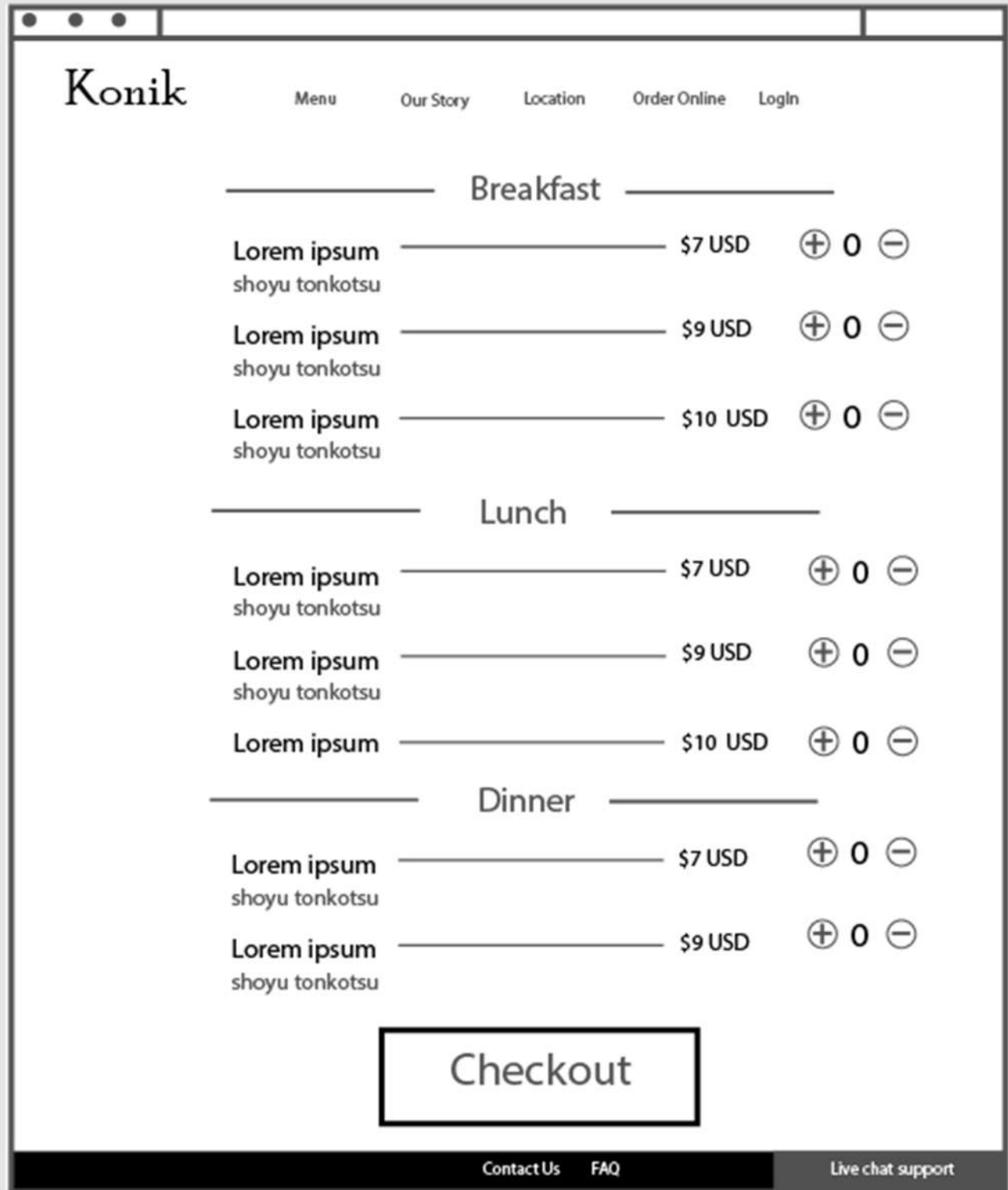
# Live Support Wireframe

Desktop Layout



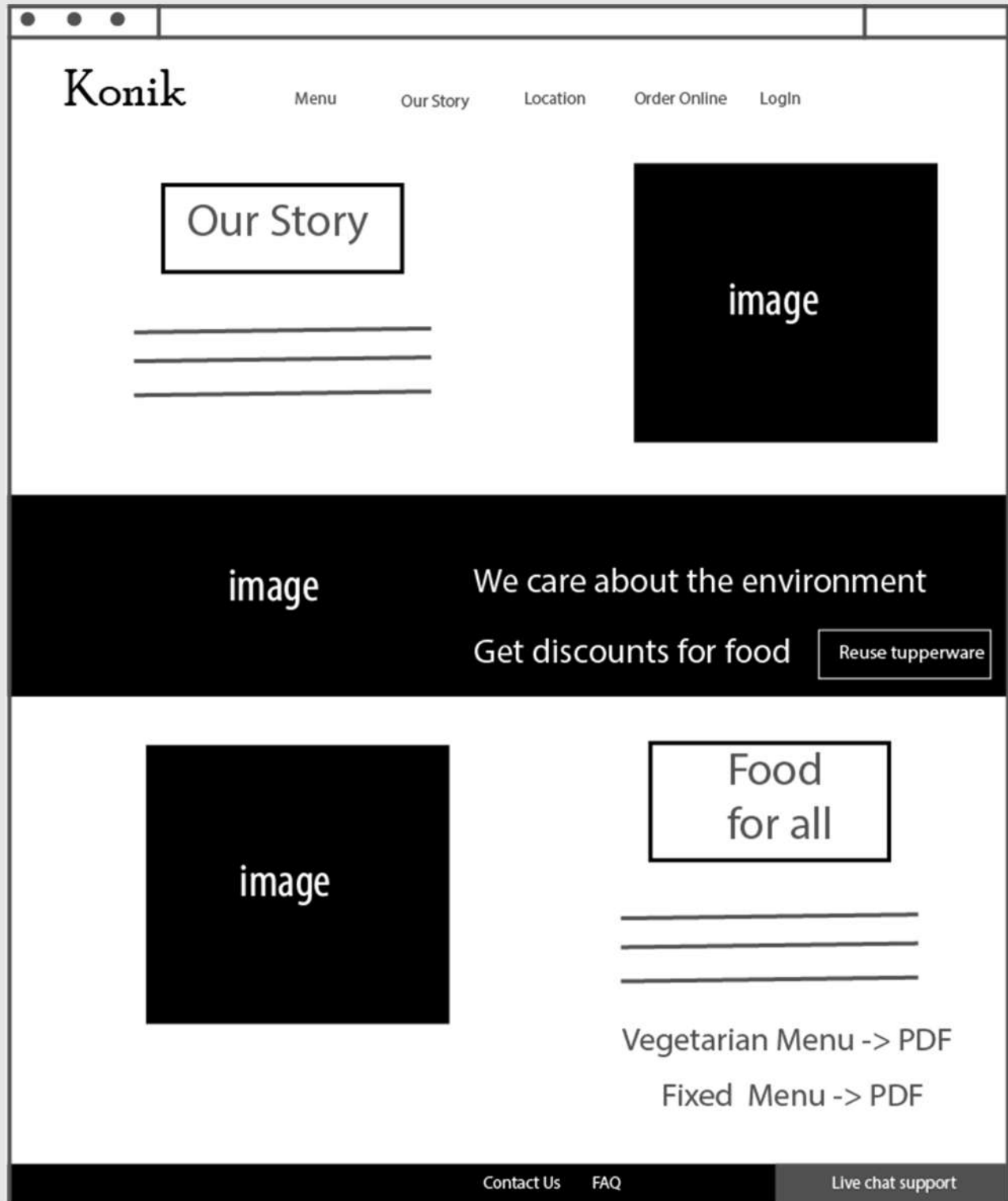
# Menu Wireframe

Desktop Layout



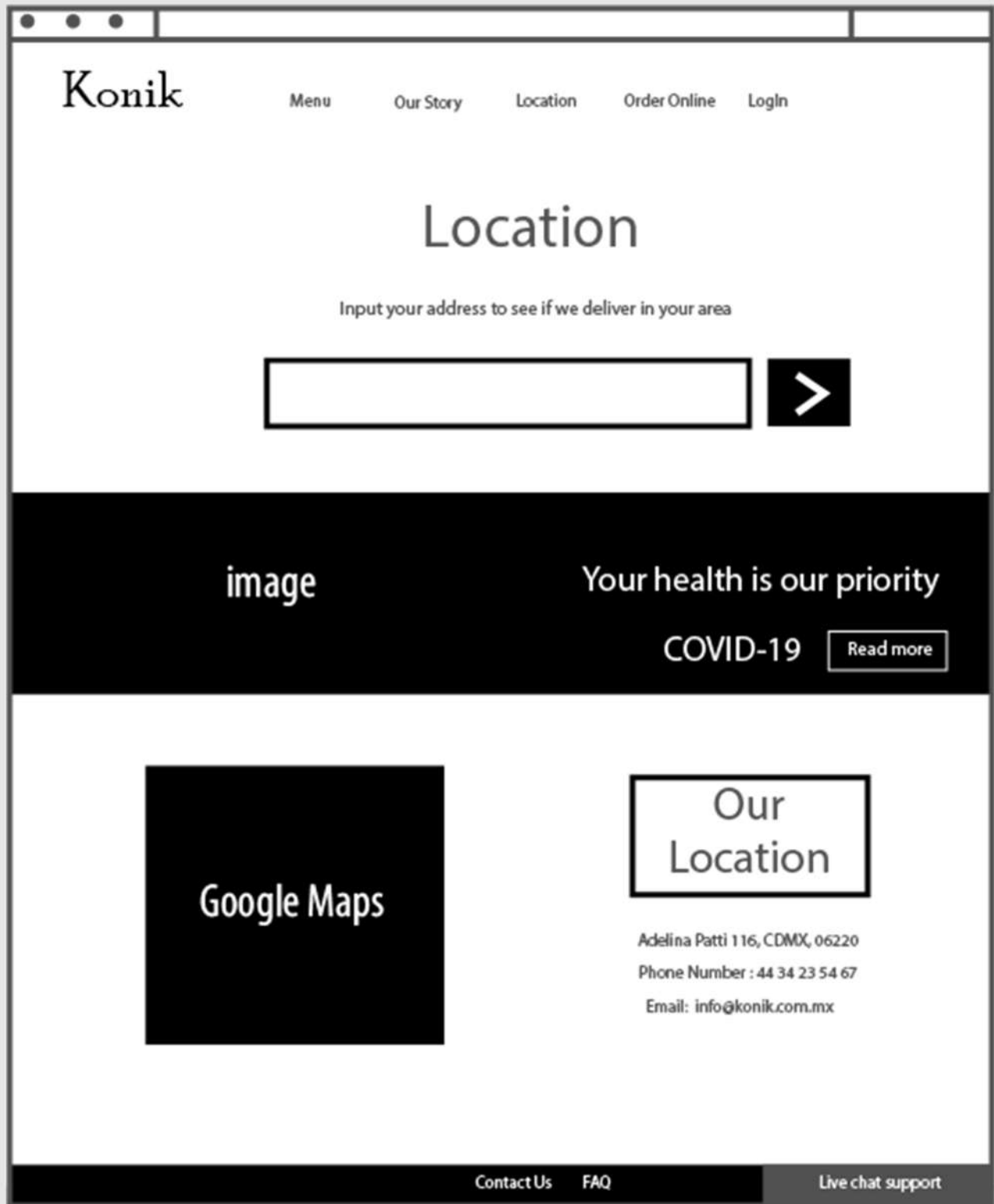
# Our Story Wireframe

Desktop Layout



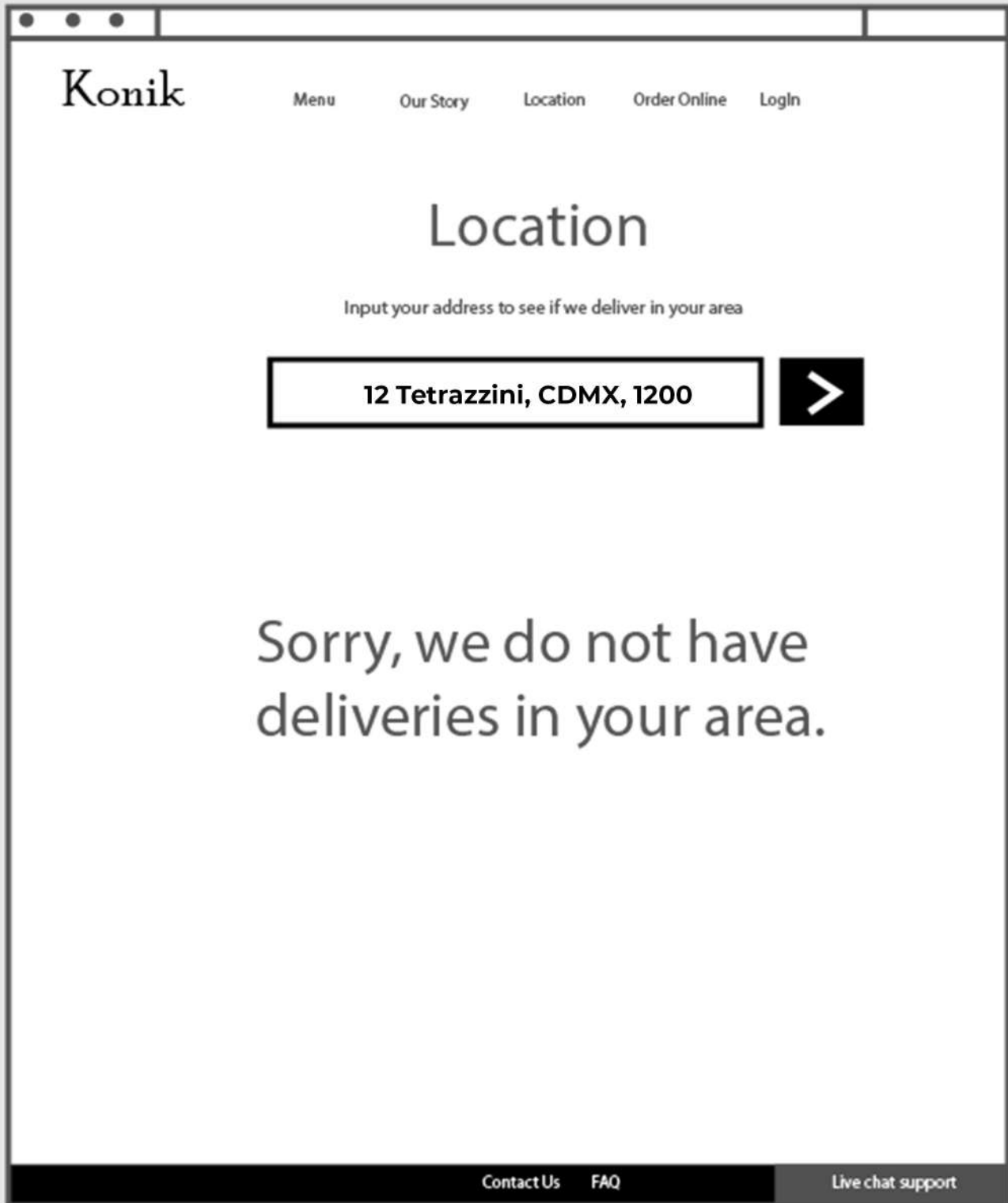
# Ordering Process Location Wireframe

Desktop Layout



# Ordering Process Location Wireframe

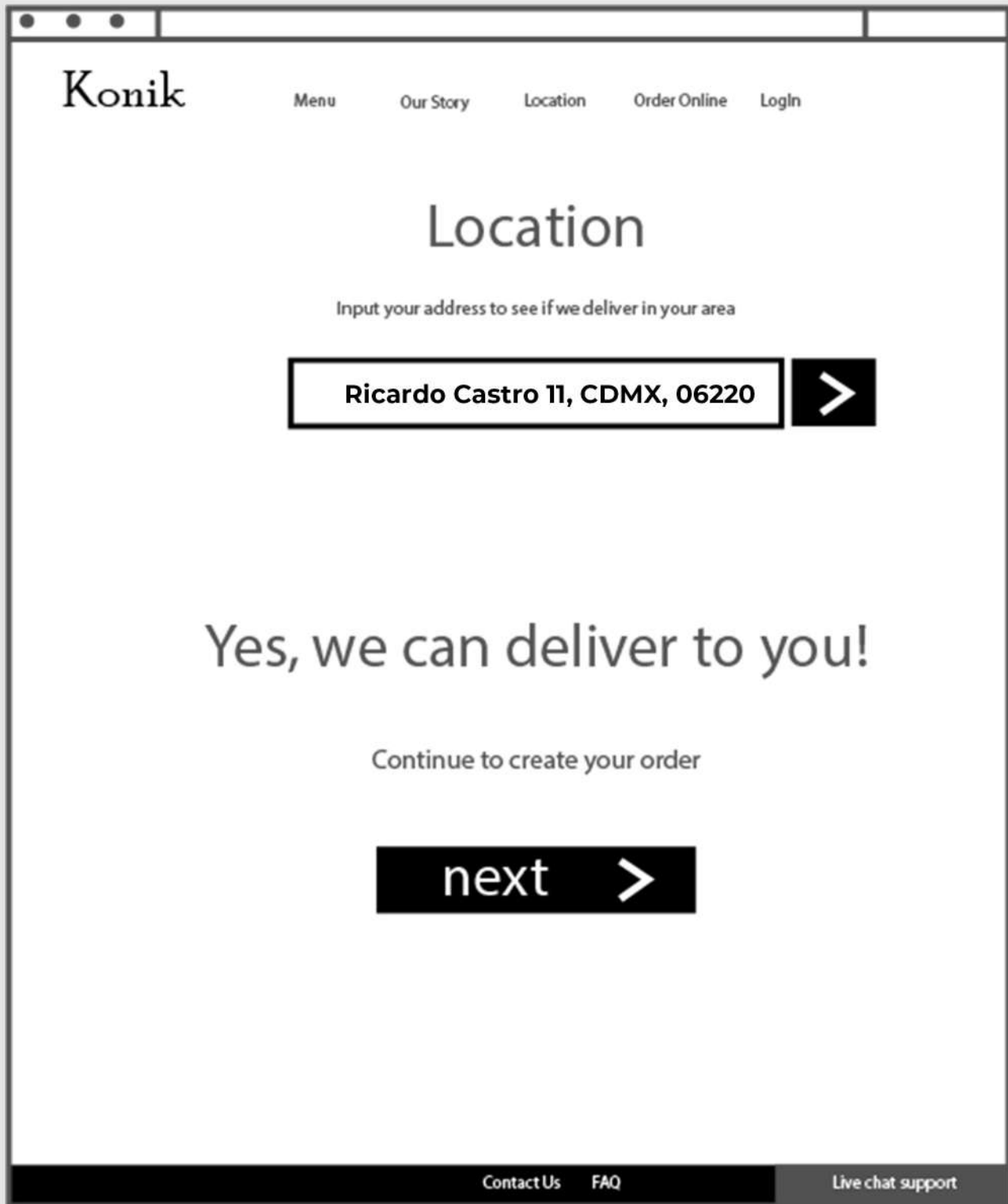
Desktop Layout





# Ordering Process Location Wireframe

Desktop Layout



# Additional Page Contact Us Wireframe

Desktop Layout

Konik

Menu   Our Story   Location   Order Online   Login

image

Contact Us

Phone Number: 44 34 23 54 67  
Whatsapp: 44 34 23 54 67  
Email: info@konik.com.mx

Location  
Head Office

Adelina Patti 116  
Peralvillo, CDMX, 06220

Full Name

Email

Subject

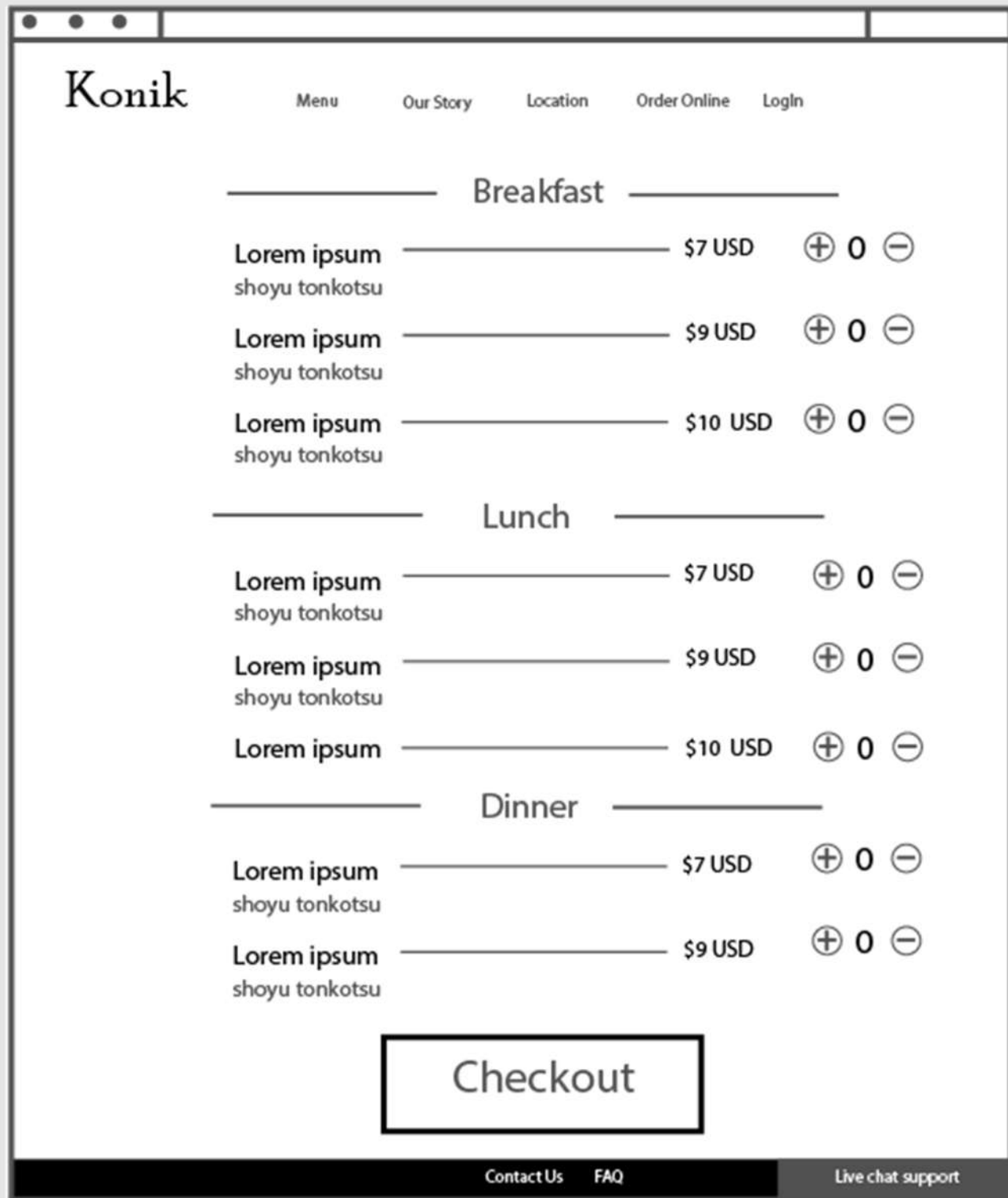
Message

send

Contact Us   FAQ

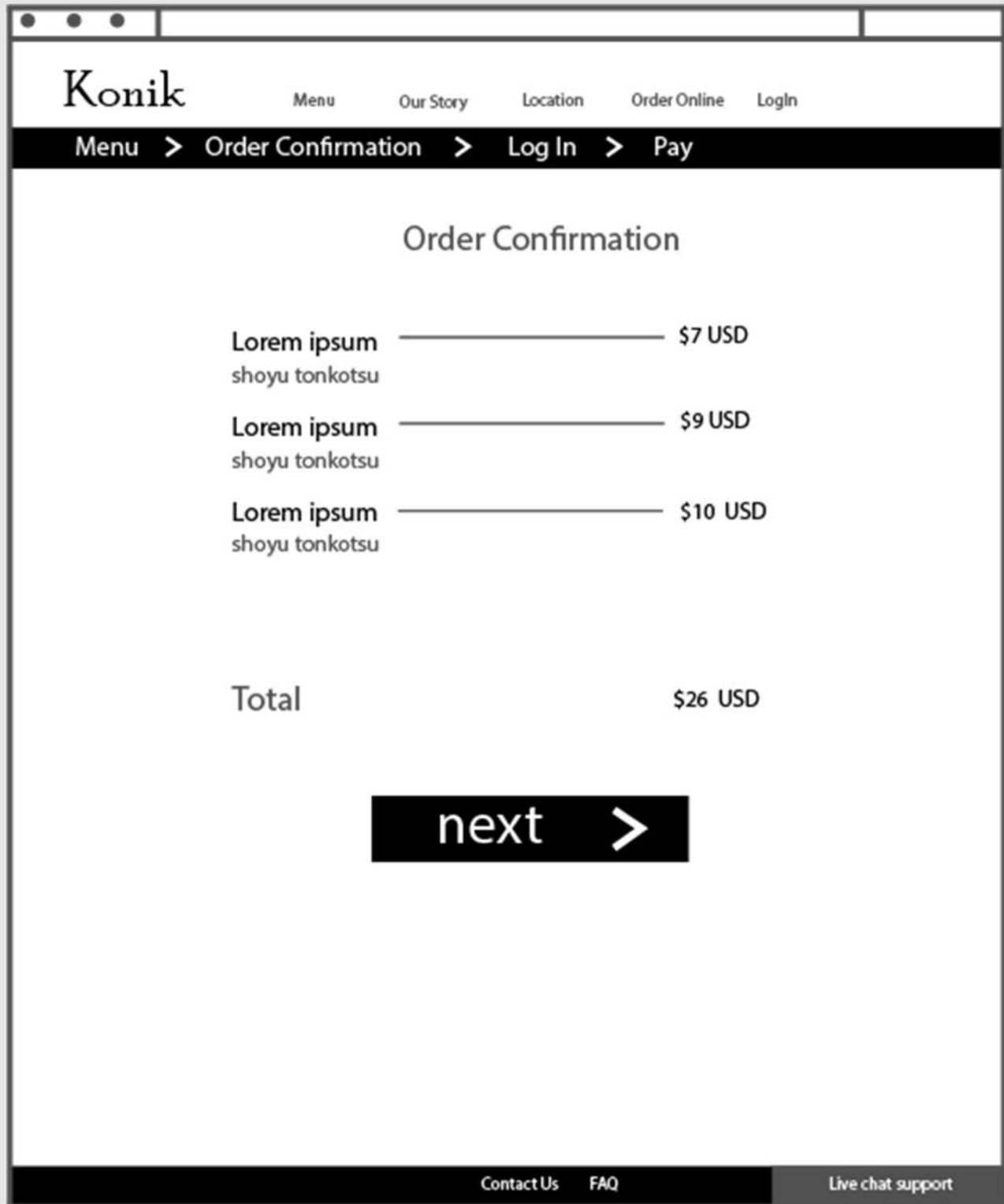
# Order Online Redirects to Menu Wireframe

Desktop Layout



# Ordering Process Order Confirmation Wireframe

Desktop Layout



# Ordering Process Log In Wireframe

Desktop Layout

Konik

Menu Our Story Location Order Online Login

Menu > Order Confirmation > Log In > Pay

## Log In

Log in or Sign up to keep in touch with us

Create an Account OR Log In

Full Name

Password

Re-enter Password

Phone Number

Full Name

Password

< back

next >

Contact Us FAQ Live chat support

# Ordering Process Billing Wireframe

Desktop Layout

Konik

Menu Our Story Location Order Online Login

Menu > Order Confirmation > Log In > Pay

## Billing Information

### Create an Account

Full Name

Email

Card Number

MM/YY  CV

### Billing Address

Address

City  ZIP

Same as delivery address

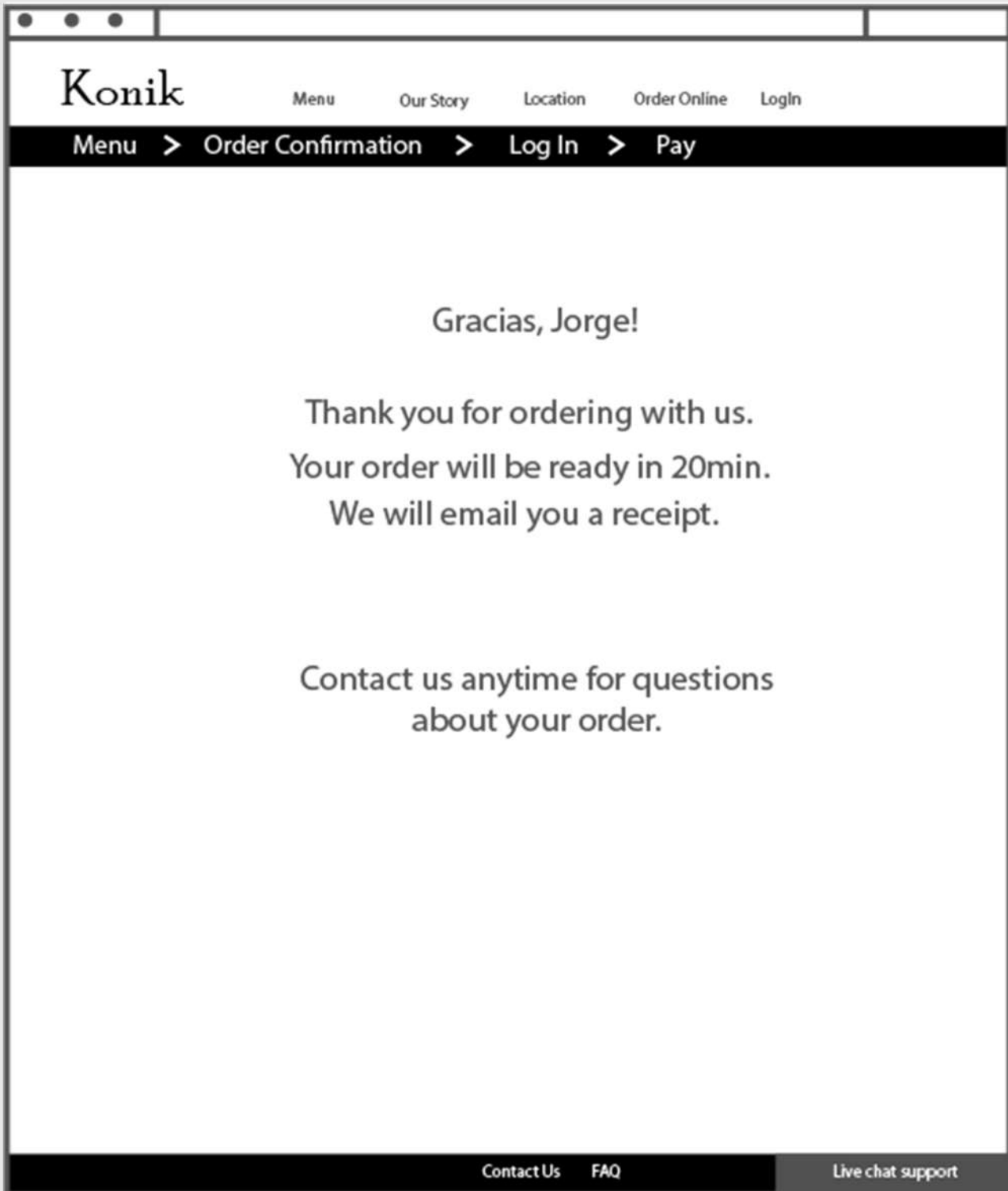
[< back](#)

[Submit order](#)

Contact Us FAQ Live chat support

# Ordering Process Thanks Wireframe

Desktop Layout



# Home Page Wireframe

Mobile Layout



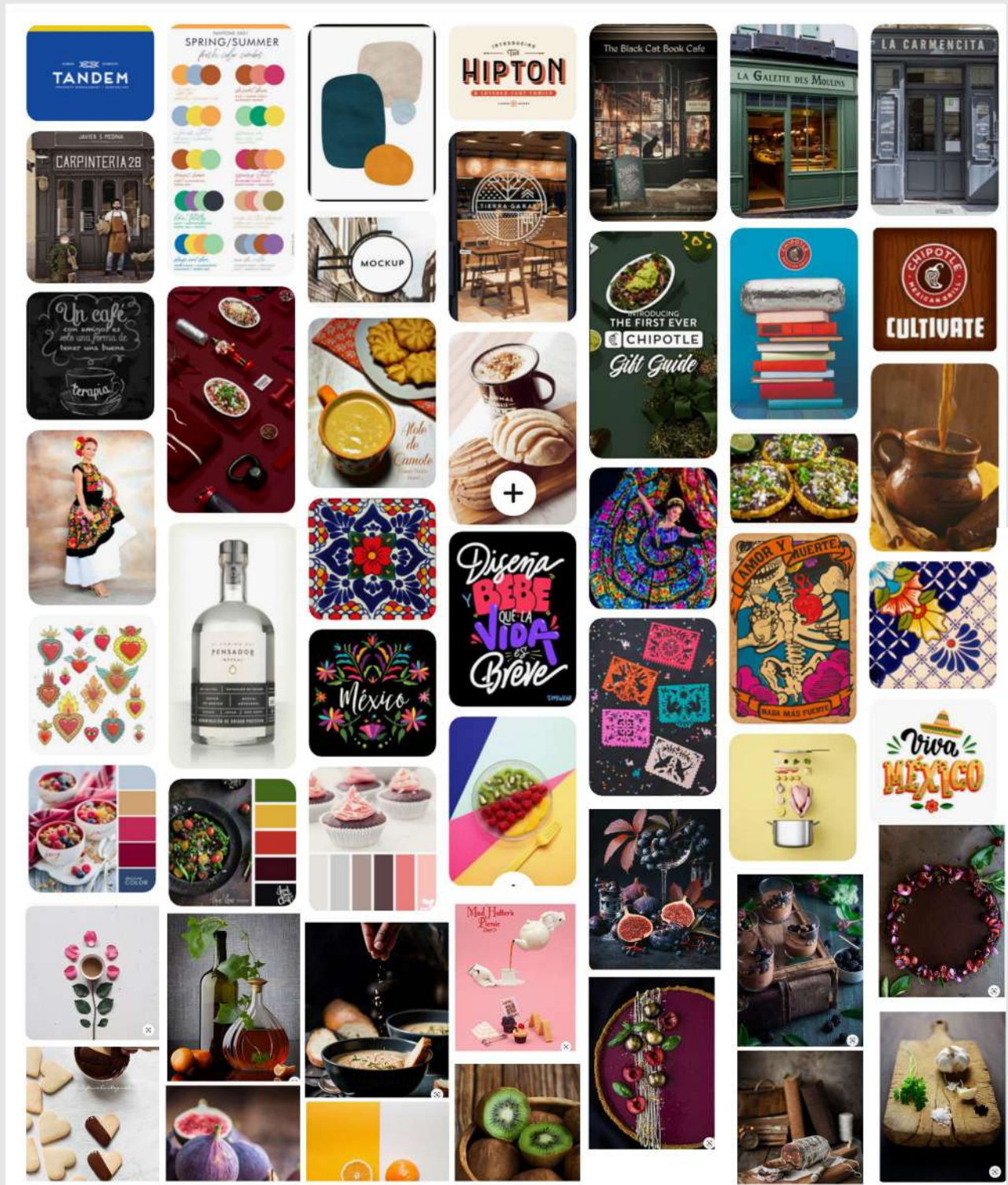


# Visual Mockups

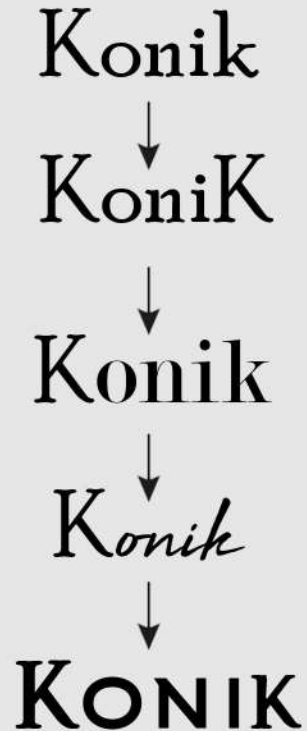
# Moodboard







Pinterest:

[https://www.pinterest.com.mx/eori\\_art/konik-antojitos-mexicanos/](https://www.pinterest.com.mx/eori_art/konik-antojitos-mexicanos/)




# Logo Development



Visual References	Similar Font	Look and Feel	Font Modification
	Ace Sans Black	<b>KONIK</b>	<b>KONIK</b>
	Patrima Hatched	<b>Konik</b>	KONIK
	Chalk Hand Lettering	<i>Konik</i>	KONIK
	Monotype Italian Old Style Pro Bold	<b>Konik</b>	<b>KONIK</b>
	Poor Richard	KONIK	Konik
	Chic Sans Serif	<i>Konik</i>	<i>Konik</i>


Home Page with chat  
Desktop View  
Visual Mockup

**KONIK** Menu Our Story Location Order Online LogIn




Pick up and get 10% off


Menu




Breakfast



Lunch



Dinner




Your health is our priority

COVID-19 [Read more](#)


Get food on the go

Order delivery or pick up




Contact Us [FAQ](#) [Live chat support](#)

**KONIK** Menu Our Story Location Order Online LogIn




Pick up and get 10% off


Menu




Breakfast



Lunch



Dinner




Your health is our priority

COVID-19 [Read more](#)

Get food on the go

Order delivery or pick up



[Live chat support](#)

**Fernada:**  
¿En qué le puedo ayudar?

Contact Us [FAQ](#)

Get 10% off in your first order with the code: FALL10

### Breakfast

- |                                   |          |       |
|-----------------------------------|----------|-------|
| Chilaquiles                       | \$7 USD  | + 0 - |
| <i>Tortillas with green sauce</i> |          |       |
| Molletes                          | \$9 USD  | + 0 - |
| <i>Toasted bread with cheese</i>  |          |       |
| Tamales                           | \$10 USD | + 0 - |
| <i>Cornmeal dough with meat</i>   |          |       |

### Lunch

- |                                    |          |       |
|------------------------------------|----------|-------|
| Quesadillas                        | \$7 USD  | + 0 - |
| <i>Tortillas with cheese</i>       |          |       |
| Empanaditas                        | \$9 USD  | + 0 - |
| <i>Fried cornmeal with chicken</i> |          |       |
| Tacos al pastor                    | \$10 USD | + 0 - |

### Dinner

- |                               |         |       |
|-------------------------------|---------|-------|
| Pozole                        | \$7 USD | + 0 - |
| <i>Mexican stew</i>           |         |       |
| Gorditas                      | \$9 USD | + 0 - |
| <i>Thick cornmeal pancake</i> |         |       |

Checkout

# Menu

Desktop View

Visual Mockup

## Our Story

We started this project in 2005 as a family business.

We care about you. Our goal is to provide you with fresh products and healthy food that will fulfill you.



We care about the environment

Get discounts for food

Reuse tupperware



Food  
for all

Order delivery  
or pick up

## Our Story

Desktop View

Visual Mockup

## Location

Input your address to see if we deliver in your area

[>](#)

Your health is our priority

COVID-19

[Read more](#)



## Our Location

Adelina Patti 116, CDMX, 06520

Phone Number : 44 34 23 54 67

Email: [info@konik.com.mx](mailto:info@konik.com.mx)

## Location

Desktop View

Visual Mockup

## Location

Input your address to see if we deliver in your area

12 Tetrazzini, CDMX, 1200



Sorry, we do not have deliveries  
in your area.



Your health is our priority

COVID-19

[Read more](#)

[Contact Us](#)

[FAQ](#)

[Live chat support](#)

## Location

Desktop View  
Visual Mockup



## Location

Input your address to see if we deliver in your area

Ricardo Castro 11, CDMX, 06220



Yes, we can deliver to you!

Continue to create your order

next



Your health is our priority

COVID-19

[Read more](#)

[Contact Us](#)

[FAQ](#)

[Live chat support](#)

## Location

Desktop View

Visual Mockup



## Contact Us

Phone Number: 44 34 23 54 67

Whatsapp: 44 34 23 54 67

Email: info@konik.com.mx

Location  
Head Office

Adelina Patti 116  
Peralvillo, CDMX, 06220

Fill the form and we will get in touch with you.

Full Name

Email

Subject

Message

send

## Contact Us

Desktop View

Visual Mockup

Get 10% off in your first order with the code: FALL10

### Breakfast

- |  |          |       |
|--|----------|-------|
| Chilaquiles<br><i>Tortillas with green sauce</i> | \$7 USD  | + 0 - |
| Molletes<br><i>Toasted bread with cheese</i>     | \$9 USD  | + 0 - |
| Tamales<br><i>Cornmeal dough with meat</i>       | \$10 USD | + 0 - |

### Lunch

- |   |          |       |
|---|----------|-------|
| Quesadillas<br><i>Tortillas with cheese</i>       | \$7 USD  | + 0 - |
| Empanaditas<br><i>Fried cornmeal with chicken</i> | \$9 USD  | + 0 - |
| Tacos al pastor                                   | \$10 USD | + 0 - |

### Dinner

- |   |         |       |
|---|---------|-------|
| Pozole<br><i>Mexican stew</i>             | \$7 USD | + 0 - |
| Gorditas<br><i>Thick cornmeal pancake</i> | \$9 USD | + 0 - |

Checkout

# Order Online Redirects to Menu

Desktop View  
Visual Mockup

## Order Confirmation

Quesadillas ————— \$7 USD

Empanaditas ————— \$9 USD

Tacos al pastor ————— \$10 USD

Total \$26 USD

[next >](#)

# Order Confirmation

Desktop View

Visual Mockup

## LogIn

Log In or Sign Up to keep in touch with us

[Create an Account](#)

OR

[LogIn](#)

Full Name

Password

Re-enter Password

Phone Number

Full Name

Password

[< back](#)

[next >](#)

# LogIn

Desktop View

Visual Mockup

## Billing Information

### Create an Account

Full Name

Email

Card Number

MM/YY  CVV

### Billing Address

Address

City  ZIP

Same as delivery address

[< back](#)

[Submit order](#)

# Billing

Desktop View

Visual Mockup

## Gracias, Jorge!

Thank you for ordering with us.  
Your order will be ready in 20min.  
We will email you a receipt.

Contact us anytime for questions  
about your order.

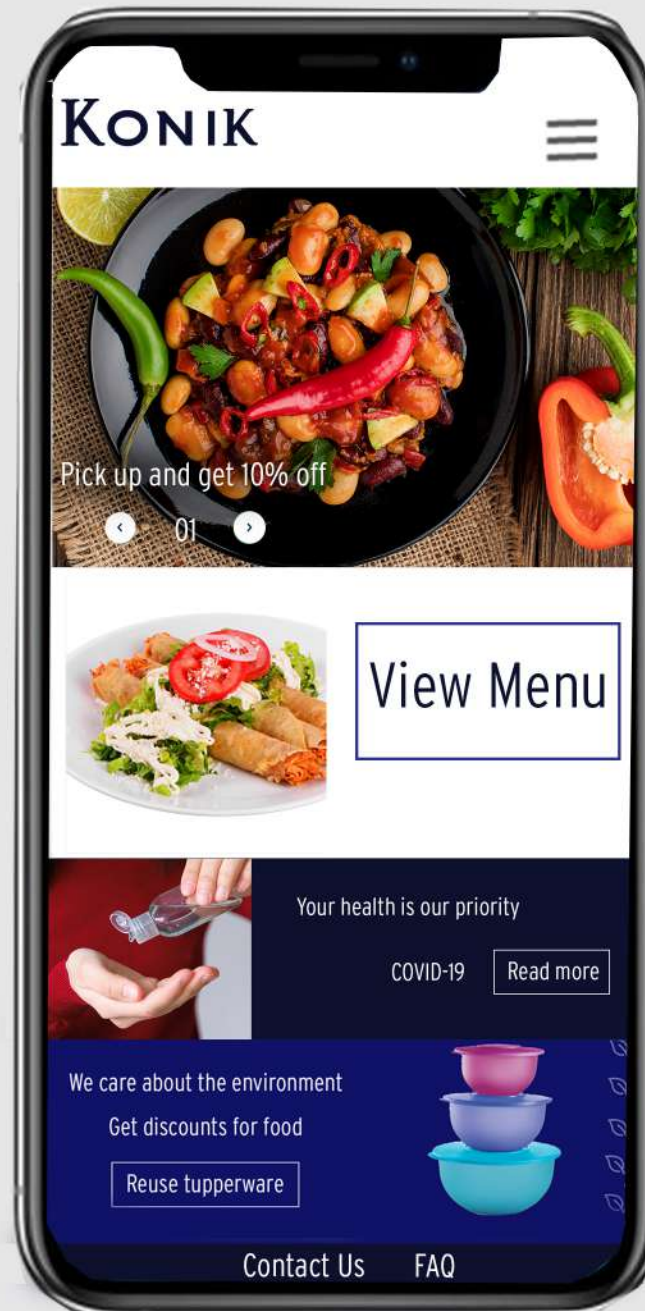
# Thank you

Desktop View

Visual Mockup

# Home Page

Mobile Layout



X KONIK

Menu

Our Story

Location

Order Online

Log In



# Layout Desktop

Invision

<https://isiscortes691371.invisionapp.com/console/share/Z91L7VLJUWckup>